

*** Ridge Harbor Pool Update ***

Effective October 1st 2017, Secure Entry Required

Each property owner will need to purchase a key fob for pool entry.
To purchase your key fob, please mail a check payable to RHPOA for \$50.00 to ::
RHPOA PO Box 638 Spicewood, Texas 78669

Many of you will recall that access to the old pool was via a secure key which each property owner purchased in order to access the pool. When the new pool was built, the original plan was to have a similar system that required a key or a key card in order to access the pool; each property owner would be required to purchase the new key or key card for the system.

The lock and punch code that was installed on the new pool gate was intended to be a temporary solution until a new security system was installed. The new system was to be installed in 2018, but due to some severe vandalism that occurred this year, the installation has been moved up to 2017. Below is a summary of the issues that have occurred at the pool area this season.

- Pool parties with large groups who were not Ridge Harbor property owners. Some of these groups left glass containers, broken glass in the pool and pavilion area, large amounts of trash and debris, and allowed liquids to drip onto the cool deck pool surface which stained the surface. This happened more than once ... neighbors and board members cleaned up the pool area after several weekend parties.
- Pump Room door damage and pumps turned off - break-ins at the pump room severely damaged this area. Also, when the pumps were turned off, the pool cleaning system was damaged and non functional. A new metal door has been installed - with a new lock; a retaining wall and rock fill was also added around the pump room to make the area more stable and secure.
- Broken glass - despite the fact there are "no glass containers" signs posted, some have felt they don't need to obey that rule. The result has been broken glass on the cool deck under the pavilion, in the children's play area of the pool, and in the pool cleaning system itself. This not only damages the pumps and cleaning system but is hazardous to children and adults alike.
- Damaged pool furniture - numerous chairs and tables have been damaged or destroyed by people poking large holes in the furniture. Furniture has also been left IN the pool.
- Pool nets and cleaning equipment stolen - the pool nets used for skimming have 'disappeared' several times.
- Pool drained of water - someone removed many parts of the exterior pump system causing the pool to lose a large amount of water. Several thousand dollars of expenses were incurred, and this act of vandalism also necessitated the closing of the pool for an extended period of time.

With the new system in place, the Board will be able to track who enters the pool as well as the date and time entered. Pool hours will be more easily enforced and our valuable community amenity can be kept safe, secure and well maintained for the enjoyment of Ridge Harbor Property Owners in the years to come.
Additional key fobs will be \$75.00 - so, please keep track of your original fob

Your RH POA Board of Directors
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